Extend Your ARCHIBUS® Data with FM Works Apps®

These intuitive, easy to use iPad,® iPhone,® Android,™ and Windows® Apps developed by OnLINE FM allow technicians in the field to receive their work requests, complete the work, and update the system straight from their tablet.

PROCESS: Standard ARCHIBUS process built on Best Practices.
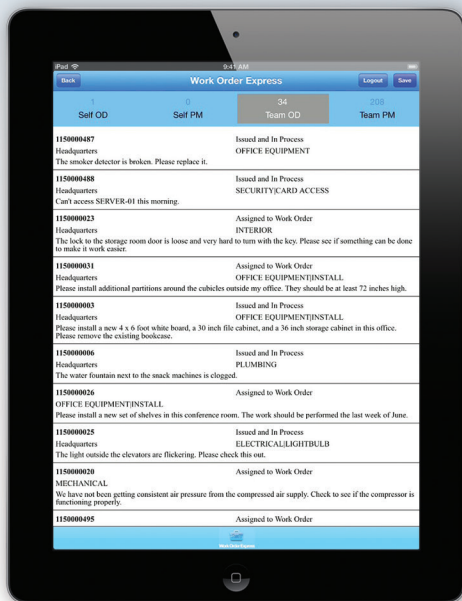
Request for Service	Tech assigned by SLA or Service Desk	Request is delivered to device via Cloud	Tech Completes Request and updates device	Updated request is sent back to database	Request is closed

FEATURES

» Easy setup
» Syncs through cloud
» Easily configurable
» Intuitive and easy to use
» True app, continue work if signal is lost
» Wi-Fi or Cellular connection

BENEFITS

» More efficient
» Better customer service
» Paperless!
» Eliminates redundancies
» Techs can remain in the field

OnLINE FM, LLC is a CAFM/IWMS consulting firm with offices in Memphis, Tennessee and Salt Lake City, Utah. As a certified ARCHIBUS Business Partner, OnLINE has been helping clients in the Government, Corporate, Healthcare, Education, Energy, and Financial sectors achieve their CAFM and IWMS goals for over 20 years with proven results.

Call OnLINE FM today or ask your ARCHIBUS business partner how you can streamline your work order process with FM Works Apps.
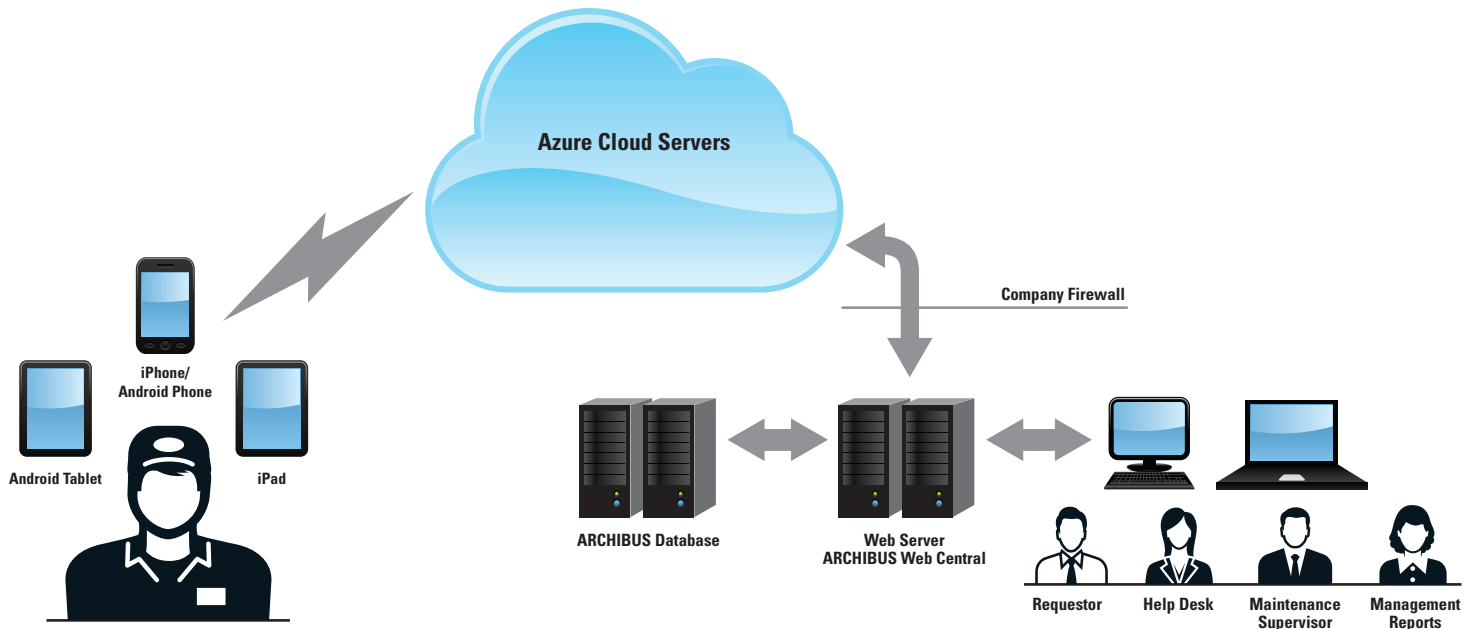
On LINE FM
Total Infrastructure Facility Management

web: www.fmworks.com | **email:** info@fmworks.com | **phone:** 800-942-8293

FM WORKS

Simple and Elegant

FM Works Mobile Apps is a simple, yet powerful, extension to your existing ARCHIBUS Web Central® installation. Workflow rules send request tickets to the Cloud where they are received by the technicians. Work is completed, sent back through the cloud, and the system is updated for real-time reporting and notifications.

Azure Cloud Servers

iPhone/Android Phone

Android Tablet

iPad

Company Firewall

ARCHIBUS Database

Web Server ARCHIBUS Web Central

Requestor   **Help Desk**   **Maintenance Supervisor**   **Management Reports**

CLOUD BASED
» Powered by Windows Azure
» Sync from anywhere an internet connection is available
» Wi-Fi or Cellular

EASY SETUP
» No additional servers or software
» Simple setup via internet connected Web Central® server
» Remote users simply download app and login
» Runs as scheduled Workflow Rule

DEALER PORTAL
» Business partners can easily support their clients
» Add mobile users
» Personalize forms and process
» Easily show, hide, and order fields
» Download version updates
» View activity logs

INCREASED PRODUCTIVITY
» Technicians remain in the field.
» No more running back and forth to the helpdesk for another stack of tickets.
» No more being tied to the computer to update tickets
» No more paper!

Available on the **App Store**

GET IT ON **Google play**

Windows Store

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